

# Curriculum Vitae

## Emilia Buckley

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I am a confident, highly motivated and qualified Product Owner with a strong background in business analysis, software/test engineering and agile delivery methods. I have experience leading multiple cross-functional teams in the analysis and delivery of projects from ideation to completion, delivering significant business improvements both on time and within budget. I have lived in the UK since 2014 and have legal status to live and work in the UK under the EU Settlement Scheme.

### Key Skills

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<u>Certification</u>	Certified Scrum Product Owner (May 2021) Professional Scrum Master Certificate (July 2019) BCS Foundation Certificate in Agile (December 2017)
<u>Methodologies &amp; techniques</u>	Scrum, Kanban, User Stories, Agile Modelling, Process Mapping, SWOT, VMOST, MoSCoW
<u>Software experience</u>	AWS, Kafka, Vagrant, Git, BitBucket, Jenkins, Jira, Confluence, Selenium, TestRail, Puppet
<u>Programming languages</u>	Kotlin, Java, JavaScript, HTML, CSS, PHP
<u>Operating systems</u>	Windows, macOS, Linux, iOS, Android
<u>Languages</u>	Polish — Native tongue English — Fluent, IELTS certificate German — Advanced level Russian — Basic level

### Employment Experience

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#### Burendo — Product Consultant (2022–present)

I joined Burendo to grow their product capability. At a time when the consultancy has been growing rapidly, I have worked on establishing our market visibility through organising and leading the Leeds Digital Festival events, as well as creating and running the company YouTube channel with the main purpose to promote and share our knowledge with a wider audience. The account has created a space for Burendo consultants to create and share new learning streams which are being used for our clients. I have been involved in writing bids as a Technical Product Owner to acquire new clients.

**Product Owner, NHS Digital:** My current assignment is in the platform area working on migrating and uplifting an on-premises product to the cloud. It has involved managing multiple stakeholders at a transformative time for NHS England, as well as making sure we have been educating NHS teams how to sustainably maintain and grow their products.

## Jet2 — Product Owner / Business Analyst (March–August 2022)

I worked at Jet2 in the E-commerce department as a Business Analyst, working on its biggest initiative to improve customer experience, reworking the entire platform in order to better personalise the offers presented to customers. It was a multi-disciplinary project across a number of departments that required a deep understanding of complex platforms and requirements from multiple stakeholders. Alongside the main project, I worked to scope and gather requirements for a combined Jet2 and Jet2Holidays product to deliver user behaviour tracking. The new service helped the company better target offers to the right customers, reducing advertising overhead and increasing customer engagement.

## Gamma — Product Owner (2021–2022)

At Gamma I occupied a hybrid role covering two positions: **Product Owner** and **Business Analyst**. My main focus was organising and prioritising the work from multiple stakeholders to create business models that align to the company strategy. I was the point of contact for any change requests for 4 products in the Gamma software portfolio, working closely with the Senior Leadership Team and running sessions to ensure business alignment. My technical background allowed me to work well within the operational and engineering teams to coordinate multiple streams of work. I was responsible for creating and implementing roadmaps, product propositions and stakeholder management, as well as communicating the product vision to development teams. I coordinated with Programme Managers to ensure teams had the necessary resources to complete the work. I also coordinated test and release engineers to deliver high quality products on schedule. As part of the company's agile transformation, I introduced and improved agile ways of working in each of my teams as well as trained colleagues, including training a junior Business Analyst to work alongside me and share the team responsibilities.

## AND Digital — Product Analyst (2019–2021)

During my employment at AND Digital I worked with multiple clients:

**Business Analyst, Department for Education:** I worked to identify and analyse issues experienced within the department. I provided a number of recommendations to improve and automate a wide range of systems and processes which have been prioritised for implementation.

**Product Owner, Halifax Digital Festival:** I managed the team delivering the website for the festival, prioritised the work, liaised with multiple stakeholders and their needs and visions of the site, as well as mentoring younger and inexperienced team members.

**Business Analyst, Covéa Insurance:** I managed stakeholders from multiple departments to deliver a company-wide Enterprise IT migration with challenging deadlines. I gathered a large number of criteria to build personas and prioritise work, which resulted in a successful upgrade across all employee equipment.

## Sky Betting & Gaming — Software Engineer (2016–2019)

I worked at Sky Betting & Gaming initially as my university placement year, but continued working here during my final year and after university. I worked mainly as a Software Engineer and Test Engineer, but I also looked beyond my role to understand the collective responsibilities for the squad.

Primary responsibilities:

- Responsible for Selenium automation test suite providing smoke tests for multiple gaming products covering most important user journeys, which prevented multiple regressions

- Delivered a new cloud-based trading engine to replace legacy manual workflows & improve team efficiency
- Worked closely with BA and Product Owner, stepping in to raise tickets, analyse business processes, write user stories and coordinate between squads to improve ways of working
- Analysed and wrote acceptance criteria in consideration of the product vision and customer requirements
- Reviewed functional changes as part of the UAT process and confirmed the changes met the acceptance criteria and market needs

### **Leeds Beckett University — Marketing Ambassador (2015–2018)**

In this role I promoted the university and enhanced my interpersonal skills. I worked with the marketing department to deliver appropriate advertisements to prospective students. I promoted important brand recognition of the university on the international stage.

### **Leeds Beckett University — International Ambassador (2014–2018)**

As an ambassador for international students, I often faced difficult situations that had to be addressed immediately as students often arrived in the country without prior arrangements. I was interviewed for a students' magazine to promote and represent the university to international students.

### **Fashion Boutique — Business Owner (2012–2014)**

Created and ran my own boutique. As a business owner I cooperated with large multinational companies across Europe, ran country-wide marketing campaigns in digital and print media, and worked with the press to build a brand. I also prepared and led a fashion show featuring Polish celebrities for the boutique opening, managed multiple employees in the boutique and handled finances, invoicing and taxes.

## **Education**

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### **Leeds Beckett University — B.Sc. (Hons.) Computer Forensics & Security (2014–2018)**

Included a year in industry at Sky Betting & Gaming. Modules included: Web Development, Programming, Databases, Computing Systems, Systems Development, Computer Forensics and Security, Software Development, Network Forensics and Security, Digital Security Landscapes, Computer Forensics Processing, Internet Systems Development, Team Project

### **University of Warsaw — Law (2009–2012)**

Completed 3 years towards a Masters degree in Law. Modules included: Roman Law, History of law, Public International Law, European Union Law, Civil Law & Civil Rights, Criminal Law

## **Extracurricular Activities**

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- School Representative (2017–2018)
- Mature Representative (2016–2017)
- Faculty Officer Representative for Arts, Environment and Technology (2015–2016)
- Mentor for international students (2015–2018)
- Committee Member of the International Society (2015–2018)
- Co-founder and Committee Member of the Computing Society (2014–2018)

## Interests

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- History
- Travelling
- Fashion
- Languages
- Movies